# SANGGUNIANG KABATAAN FEDERATION OFFICE 

## EXTERNAL SERVICES

1. ISSUANCE OF CERTIFIED TRUE COPY OF BARANGAY OFFICIAL INFORMATION SHEET (BOIS), COMPREHENSIVE BARANGAY YOUTH DEVELOPMENT FUND (CBYDP), ANNUAL BARANGAY YOUTH INVESTMENT PROGRAM (ABYIP), MINUTES OF THE MEETING, SK ANNUAL BUDGET, AND OATH OF OFFICE OF ELECTED SK OFFICIALS

All documents needed or relevant to SK officials can be provided by the Sangguniang Kabataan Office by issuing them certified true copy with the approval of the Sangguniang Kabataan Federation President.


## CITIZEN'S CHARTER

# SANGGUNIANG KABATAAN FEDERATION OFFICE 

## EXTERNAL SERVICES

## 1. ACCEPTANCE OF DOCUMENTS AND MEMORANDUMS

All incoming memorandums and documents is properly received, reviewed, and documented by the Sangguniang Kabataan staff. Applying corresponding action for the received documents and memorandums.

| OFFICE OR DIVISION | Sangguniang Kabataan Federation Office |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| CLASSIFICATION | Simple |  |  |  |
| TYPE OF TRANSACTION | G2G - Government to Government; G2C - Government to Citizen |  |  |  |
| WHO MAY AVAIL THE SERVICE | City Government Officials; All departments and offices in the City Government of Imus; Non-Government Organization; all SK chairman and SK officials |  |  |  |
| CHECKLIST OF REQUIREMENTS |  | WHERE TO SECURE |  |  |
| Documents |  | Client |  |  |
| CLIENT STEPS | AGENCY ACTION | FEES TO BE PAID | PROCESSING TIME | PERSON RESPONSIBLE |
| 1. Log in to visitor logbook and wait | 1.1 Accept and verify the document | None | 5 minutes | SK Federation Staff |
| to be received by SK Federation Staff. | 1.2 Forward the Received document to the Sangguniang Kabataan President | None | 2 minutes | SK Federation Staff |
|  | 1.3 Review the document | None | 10 minutes | Hon. Joshua Sherlhanbert Y. Guinto |
|  | 1.4 Prepare appropriate action for the document/ memorandum received | None | 5 minutes | Hon. Joshua Sherlhanbert Y. Guinto |
| Fill-out the Client Satisfaction Rating Form |  |  |  |  |
|  | TOTAL | None | 19 minutes |  |

## CITIZEN'S CHARTER

